

Serial No. 10/007,832

IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

Paul Bette et al.

Docket No. 2000-0587

Serial No. 10/007,832

Group Art Unit 2114

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Confirmation No. 7615

Examiner A. Damiano

Title Method Of Proactive Network Maintenance By Automatic Creation Of
Trouble Tickets

COMMISSIONER FOR PATENTS

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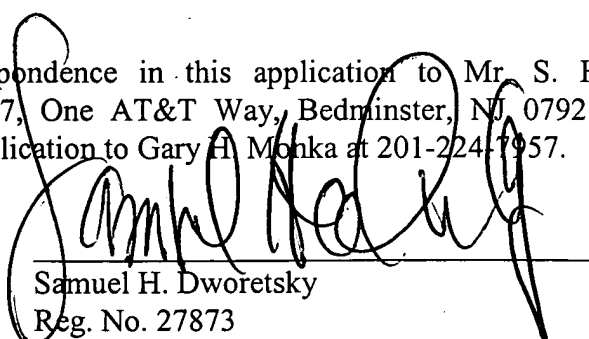
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SIR:

APPOINTMENT OF NEW ATTORNEY AND CHANGE OF
CORRESPONDENCE ADDRESS

Please recognize Gary H. Monka (Reg. No. 35290) of Canavan & Monka as attorney in the above-mentioned application, with full power to prosecute said application, to make alterations and amendments therein, and to transact all business in the Patent and Trademark Office connected therewith. Please also recognize any of the attorneys associated with Customer Number 26652 of AT&T Corp., Bedminster, New Jersey, with full power of substitution and revocation, to prosecute said application, to make alterations and amendments therein, and to transact all business in the Patent and Trademark Office connected therewith.

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